



February 14, 2011

Ms. Erin Williams (ed@octevaw-cocvff.ca)
Executive Director
Ottawa Coalition To End
Violence Against Women
312 Parkdale Avenue
Ottawa, Ontario
K1Y 4X5

Re: Ombudsman File Number - OMB-01088

Dear Ms. Williams,

Thank you for copying the National Capital Commission (NCC) Ombudsman Office, on your letter of February 7, 2011, addressed to the Honorable Chuck Strahl and the Honorable Lawrence Cannon, which was received on February 10, 2011.

Upon receipt of the letter, I immediately contacted you to further discuss your concern over the content of the performance by the group “Les 7 Doigts de la Main”, on February 4, 2011 at the Canadian Museum of Civilization, as part of the opening ceremonies of Winterlude. I informed you that all complaints must first be delivered by citizens to the NCC itself. You may complain by means of the internal redress avenues offered by the NCC, which you can trigger by communicating with Ms. Sandra Pecek, Director, Public Affairs and Information Management for the NCC, who will review your complaint and advise you directly of any course of action to be undertaken by the NCC.

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If you remain unsatisfied after using the NCC internal complaint process and if you have reasonable grounds to believe that your rights have been, or are likely to be, adversely affected by the NCC, the NCC Ombudsman may be able to help at a later date. Until such time, your file with the NCC Ombudsman is closed and but can be re-opened, at your request once you have exhausted all internal redress avenues within the NCC.

We all share in the beauty, history and future of Canada's Capital Region and it was our pleasure to respond to your inquiry.

Yours truly,

A handwritten signature in cursive script that reads "Laura Bruneau".

Laura Bruneau
NCC Ombudsman

Copy - All those to whom the letter was addressed including c.c.
S. Pecek (NCC)